

# My Week At Smartsheet

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During my time at Smartsheet, I learned about the Quality Assurance portion of the company. I learned that the QA title actually encompasses multiple sub-groups of workers, like the automated testing, developing, and manual testing departments. Most of my time was spent with Ozgur Basaran and his team, who were working with Dynamic View (an application for Smartsheet that allows users to restrict the viewing of certain information). Also, I got to meet developers, PC testers, mobile testers, product managers, and project managers to learn about what they do.

On Monday and Tuesday, I got to test a new feature in Dynamic View and look for bugs. I attended many meetings where the team talked about present and future projects, as well as any current struggles they were having.

On Wednesday, Smartsheet unexpectedly went down for over four hours. While this was bad for Smartsheet, it was great to see how everyone still worked hard regardless, and how the CEO was positive and uplifting despite the problem.

It was great to see both the normal and abnormal workdays at Smartsheet, and experience the relaxed work environment and friendly staff. This job shadow was definitely a helpful experience and helped me to get a good picture about how real jobs in tech work.